

# Why does my server show as offline when it is actually online?

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Sometimes your server could show as `offline` on atomichost even when the server is actually online. There are many reasons which may cause this, the most common being the browser itself. If the browser for whatever reason blocks the web socket which connects the web interface to your server, then it can't grab any of the info. The fix to this would be to **try using another browser for the time being**

If that doesn't work, check our [status](#) page, and check if the `node` is offline

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