

?Terms Of Service

Atomic Hosts Terms Of Service

Welcome to Atomic Host. By using our service, you agree to the following Terms. These terms may be set to change, and upon the change of these terms, accounts with a Verified Email will be notified.

Account Registration

Requirements

- When registering for an account, users must be at least 12 years or older to use our services.
- Users must provide accurate registration details.
- Users are responsible for their account security and activity. Using 2FA on your account is not required, but is strongly recommended. Staff members may assist you with a lost or stolen account, if there is sufficient proof that you own the account.

Agreement

- Users must not create a large number of accounts.
 - Some countries may be blocked for registration due to laws set in their country.
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Services Provided

Atomic Host is a Game Server Hosting Service. This service can not guarantee 100% uptime, but we do offer as close as possible to 100% uptime.

Prohibited Use:

- Users are strictly prohibited from hosting or distributing any illegal content, including but not limited to pirated software, child exploitation materials, or content that infringes on intellectual property rights. Additionally, any activities that disrupt or harm other networks, systems, or services — such as DDoS attacks or the distribution of malware — are not allowed.

You are legally responsible for what you do on your server. Here at Atomic Host we are not responsible for any legal trouble you get yourself into from breaking any of list shown above in the *Prohibited Use Section*, Or of anything else in these terms*

Takedown requests / report abuse

You can submit a takedown request for a service, server, or website created by another user by filling out the form at the link below. The form requires users to be logged in to help prevent spam and false submissions.

<https://atomichost.xyz/forms/report>

Billing & Payments

Pricing

Our service ranges in pricing, and we are entitled to change these prices. Users who have an already occurring subscription won't be affected by change in prices, unless we email them in advance.

Payment Methods

Payment methods include *Credit & Debit Cards, Atomic Host Balance*

Refund Policy

We offer a full refund within 14 days of purchase. Abuse of our services or refund system may result in account suspension or termination.

Late Payments

If a payment is made late, we will terminate your server until the payment has been made. You may receive a warning on your account.

Termination and Suspension

User Termination

Users accounts may be subjected to a ban or a termination due to actions performed on their account. By agreeing to these terms you are giving us the required permission to warn, ban or even terminate your account if any of the terms are broken.

Data Retention

If a user has been temporarily banned, they will still be able to access their server data when they are unbanned. However if a user is permanently terminated their account and server data will be inaccessible dependent on the reason for their termination. Depending on the reason for the termination or ban, we may agree to provide you with your server files.

Liability and Warranties

Warranties

Our service does not issue warranties. Users may need to *reinstall* their server if something unfixable is broken. Reinstalling your server is completely free.

Liability

We are not responsible for data loss or damages caused by service interruptions. We may assist as best we can to recover data.

Third-Party Content

We are not responsible for third-party content hosted by users. We are not responsible if Third-Party Content, or your server content is classified to break laws including the Data Protection Act,

Copyright, Designs and Patents Act, Computer Misuse act, or any legal laws.

Disclaimer

The services provided by AtomicHost are offered “as is” and “as available,” without any warranties, express or implied. We do not guarantee that the services will be uninterrupted, error-free, or secure. By using our services, you agree that AtomicHost is not liable for any damages or losses resulting from the use or inability to use the service, including but not limited to data loss, service interruptions, or unauthorized access.

Privacy Policy

Atomic Host takes users privacy very seriously. We only collect necessary data. All private data will be deleted when ever your account is deleted. All data we store can be downloaded on your user settings.

Data We Collect

- Usernames
- Emails
- First and Surname
- Country
- Password (Encrypted)
- Client Information (IP Addresses, Device Type (Phone, Desktop, Etc))

Data Access

"High Ranking" staff members have access to parts of the data you supply, this includes

- Username (Can be accessed by anyone)
- First & Last name
- Locational data (Only your contry) High ranking staff members are the top of the chain of command, ensuring your data is secure.

Payment Details

All payments and transactions are handled by third party providers including Stripe. We do not store payment information on site at AtomicHost.

How We Use Your Data

We use your data in the following:

- Displaying your username
- Sending emails to your account
- Logging purchased services for analytics

How we secure your data

All our data is secured over SSL, all data is managed locally, and can not be accessed by external sources.

Dispute Resolution

These terms are governed by the laws of the United Kingdom. By agreeing to these terms, you take full legal responsibility for your actions on our service.

If we or the law classes actions a user is doing on our service to be *illegal* you agree to give us the full right to take legal action using methods like, mediation, arbitration, or small claims court.

Indemnification

Users must indemnify Atomic Host against legal claims arising from your misuse of our service

Support Tickets

We aim to respond to all support tickets within 1-6 hours. However, during busy periods or high ticket volume, responses may take up to 24 hours. We appreciate your patience and understanding.

Contact Information

- **Support tickets:** Creating a support ticket raising concerns about the TOS, or asking for general help
 - **Discord:** We offer support via our discord server
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